

Close more payments. Collect more money. Create more time.

- Seamless integration with NetSuite • One platform for efficiency and revenue

Features

Automated Communications

- Customisable templates
- Customisable scheduling
- New invoice re-issue
- Due soon notification
- Email, SMS, postal reminders
- Customer level opt-out
- Auto-attach invoice copies
- Email and invoice tracking
- Collates all overdues
- Can send statements
- Payment thank you message
- Internal call task allocation

Credit Risk Insights

- Customer credit risk groups
- On-demand B2B credit reports
- On-demand credit risk email/SMS alerts
- Credit monitoring dashboard

Debtor CRM

- Ageing invoice reporting
- AR ledger level reporting
- Surfaces ageing accounts
- Add internal notes
- Set up promise to pay
- Customer history and status
- Daily customers-to-call list
- Segment customers for bulk communications
- Segment customers for detailed reporting
- Head office relationships
- Customer credit limit usage

Working Capital Solutions

- On-demand pre-approved line of credit for suppliers
- Get paid upfront while customers pay in instalments

Customer Payment Portal

- Payment button from invoices, sales orders and reminders
- Lists all open invoices
- Spotlights overdue invoices
- Shows line item descriptions
- Can checkout multiple invoices
- Self-serve 24/7 checkout
- Accepts Visa, Mastercard, Amex
- Flexible surcharge options
- Automatic receipting
- Allocates payments in your accounting system
- Sends customers-to-supplier queries
- Unique to each debtor

Escalation Services

- Send a demand letter
- Referral to debt collection

Our Customer Support

- Phone and email support
- In-app messaging
- In-app knowledge centre
- Installation and go-live support
- 1:1 Online training
- Regular AR health check

The ezyCollect difference

ezyCollect is smart software done right.

ezyCollect is designed by a Chartered Accountant to give businesses a strict cash management process for accounts receivable. It's simple to integrate, intuitive to use, and offers a no-fuss solution to detangle the traditionally complex accounts receivable function.

ezycollect improves working capital.

ezyCollect is purpose-built to recover money faster and easier. As debtor days decline, cash flow reliably improves. The business is better protected from bad debts with upfront credit risk data and a disciplined process for cash recovery and debtor management.

ezyCollect simplifies daily AR tasks.

Collection calls work, but who do you call and when? ezyCollect sends you a prioritised list of daily calls to make, and lets you log call notes. Add your notes to the audit trail of automated communications so your team always has the complete picture when communicating with customers.

For more information contact ezyCollect:

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Your Data Security is a Top Priority

World-class service providers and protocols to keep your data safe

HTTPS

We use HTTPS to secure all communications between ezyCollect web app and our servers hosted on Amazon Web Services (AWS)

Internal Network

Our servers are inside a private network (VPC) and can only be accessed through several security checks. We implement strict internal and external protocols based on AWS and industry best practices.

Application

Only authenticated users can log into ezyCollect, but we don't actually store your password. Instead, we encrypt it using a one-way algorithm, which is used as a comparison every time you try to login. We proactively keep our software and applications up-to-date with the latest patches.

Data

All data is encrypted during transit and while at rest in our secure databases on AWS.